



R3AL SUCCESS

Success Story yardi Voyager database restructuring/optimization

In a Nutshell

Branch: Commercial Asset Management companies

Term: up to 24 months

Task: Restructuring/optimization of databases with up to 800 properties and 250 internal and external users

Challenges

- Inconsistent nomenclatures (Charge Codes, Units, Properties, several Labels)
- Missing user setup and menu concepts
- No database compliance and fraud potential because of missing user restrictions
- No automated correspondence
- Data redundancies

Installed measures

- Defining consistent, system wide nomenclatures (e.g. speaking unit nomenclature e.g. OF01002 = Office, 1st Floor, Unit 002)
- Creating User & Menu Concept incl. restrictive permissions
- Installing yardi Voyager workflows (e.g. PO/Invoice Register WF, Lease activation WF, Vendor creation WF) to ensure database compliance and reduce the fraud risk
- Completing Property setup and Lease Data setup to enable automated correspondence
- Analyze basic data and identify and clear data redundancies. Install processes to avoid future data redundancies

Business outcome

- Time savings because of
 - o user friendly, transparent and fitted menus for each user group/department
 - o system wide consistent and speaking nomenclature
 - o automated correspondence to tenants and vendors
- Increased data quality after detailed analysis and implementation of workflows consisting of at least four eye principle

Why R3AL?

Every R3AL team member has coordinated and/or worked on several database cleanup/optimization projects and gained deep knowledge in various fields of yardi Voyager database setup. All members follow a holistic approach and consider all relevant business processes during the optimization project.